

# TRANSPORTATION

## TRANSPORTATION SERVICES

Transportation can be expensive especially during times of unemployment. If paying for gasoline or taxi fares become too expensive and transportation cannot be provided through the Michigan Works! Agency, public, non-profit, and volunteer transportation may be an option. Although non-profit and volunteer transportation do have some eligibility requirements, public transportation is available to all citizens.

- ADA Paratransit – serves the transit needs of pre-qualified individuals who need door to door service and are unable to use the accessibility equipment in fixed-route buses.
- Shopping Shuttle – operates small buses to connect similar destinations.
- Taxi Services – uses taxicabs to provide shared rides on flexible routes. Riders may call the same day for reservations.

## PUBLIC TRANSPORTATION

Government agencies operate public transit programs for the benefit of all their citizens.

These programs are:

- Fixed-Route Linehaul – operates large buses on a predetermined route and schedule along major roadways. Buses are usually accessible to people with physical disabilities. Older adults can often pay discounted rates for fixed-route bus service.
- Advanced Reservation – is designed to meet the special needs of people who cannot use the Linehaul service. Riders make reservations several days in advance for a ride to a specific destination on a small bus. Vehicles are usually accessible to people with physical disabilities.
- Dial-A-Ride – operates same day service providing curb-to-curb transit within a limited geographic area. Vehicles are usually accessible to people with physical disabilities.

## Wayne County

### Detroit Department of Transportation (DDOT)

1301 E. Warren Ave.

Detroit, Michigan 48207

Customer Service: (313) 933-1300

Hearing Impaired: (313) 834-3434

Michigan Voice Relay: (800) 649-3777  
(from 8 am - 4 pm)

Web site: [www.RideDetroitTransit.com](http://www.RideDetroitTransit.com)

The mission of the Detroit Department of Transportation is to provide public transit services that are reliable, clean, customer-focused, fiscally responsible, safe and secure for metropolitan Detroit area residents.

The Detroit Department of Transportation (DDOT) offers service to residents of the City of Detroit, Hamtramck, Highland Park, and other specific destinations. The system makes public transit services available for all residents and a major portion of DDOT riders are senior citizens.

### Detroit People Mover

1420 Washington Blvd.

Detroit, MI 48226

Business Phone: (313) 224-2160

Message Center: (800) 541-RAIL

Fax: (313) 224-2134

Web site: [www.thepeplemover.com](http://www.thepeplemover.com)

The Detroit People Mover (DPM) is a fully automated light rail system that operates on an elevated single track loop in Detroit's central business district. The 2.9 mile system provides connections between the courts and administrative offices of several levels of government, sports arenas, exhibition centers, major hotels, and commercial, banking and retail districts. Service is frequent, unencumbered by vehicle or pedestrian traffic, and conveniently available throughout the central business district.

Seniors age 65 and over who live in Detroit, Hamtramck and Highland Park can receive one free annual People Mover pass each year.

### **Southeast Michigan Council of Governments (SEMCOG)**

535 Griswold St., Suite 300

Detroit, Michigan 48226

Phone: (313) 961-4266

Web site:

[www.semcoq.org/transportation.aspx](http://www.semcoq.org/transportation.aspx)

SEMCOG is responsible for coordinating the region's vision for a transportation system that is safe, accessible, and reliable, and contributes to a higher quality of life. This includes monitoring system performance, coordinating systems planning, and maintaining the long-range plan and the short-range program.

### **Southeast Michigan Council of Governments**

Alternative Commute Programs (Ride Sharing)

535 Griswold Suite 300

Detroit, MI 48226

Toll Free: (866) 510-POOL

Phone: (313) 963-RIDE

Fax: (313) 961-4869

Web site: <https://mirideshare.org>

RideShare is a free carpool and vanpool matching service that links commuters traveling into or within Southeast Michigan for work. Since 1980, RideShare has assisted more than 100,000 Detroit carpoolers and vanpoolers with their requests.

Carpools are groups of two or more people who commute together using a vehicle provided by a person within the group. A carpool can consist of co-workers, neighbors, friends, spouses, family members, roommates, or someone you just met through the Michigan Rideshare database. Carpooling doesn't require a commitment of five days a week. It can be once a week, every other week, or whatever works with your schedule.

### **Suburban Mobility Authority for Regional Transportation (SMART)**

Buhl Building

535 Griswold Street Suite 600

Detroit, MI 48226

Toll Free: (866) 962-5515

Fixed Route: (313) 223-2305

Cancellation: (313) 961-9594

Connector Service: (800) 624-3455

Email: [postmaster@smartbus.org](mailto:postmaster@smartbus.org)

Web site: [www.smartbus.org](http://www.smartbus.org)

Community transit, connector and fixed route bus and shuttle service for Wayne, Oakland and Macomb counties.

SMART is responsible for the planning, construction and operation of the public transportation facilities and services within four counties of southeastern Michigan (Wayne, Oakland, Macomb, and Monroe); excluding the City of Detroit in which this responsibility belongs to the Detroit Department of Transportation. SMART provides a curb-to-curb advance reservation service, which is designed to meet the many special needs of people

who cannot access SMART's regular fixed route service.

Community Transit is available in many Wayne, Oakland and Macomb communities. All Community Transit buses are lift equipped.

Some communities also offer other special transportation services through special funding provided by SMART.

## **Monroe County**

### **Lake Erie Transit (LET)**

1105 W. Seventh St.  
Monroe, MI 48161  
Phone: (734) 242-6672

Fax: (734) 242-1121

Email: [info@lakeerietransit.com](mailto:info@lakeerietransit.com)

Web site: [www.lakeerietransit.com](http://www.lakeerietransit.com)

Lake Erie Transit offers a variety of fast and easily accessible transportation services for Monroe County residents. With 8 Fixed Routes, Frenchtown and Bedford Dial-A-Ride services, ADA and Essential Transportation Services, Lake Erie Transit is driven to provide everyone in our community with the highest level of service.

### **AMERICANS WITH DISABILITY ACT (ADA) SERVICES**

Monroe: (734) 242-6766

LET provides on-call service to qualifying riders with disabilities. With an ADA certified ID, you can call 24 hours to two weeks in advance and tell us when you need to be at your destination. We'll let you know when we'll pick you up anywhere within 3/4 of a mile of any of our fixed routes.

### **BEDFORD DIAL-A-RIDE**

In Bedford, call 888-664-5984 for reservations at least one (1) hour before you want to be picked up. The bus comes to the curb in front of your house and takes you to your destination within the township.

Bedford Service also takes passengers to designated stops in Toledo where they can transfer onto the TARTA system.

Those stops are:

Miracle Mile: 7:20 a.m. and 5:20 p.m.

Westfield Shopping at Franklin Park: 10:30 a.m. and 2:00 p.m.

### **ESSENTIAL TRANSPORTATION SERVICES**

ETS is a door-to-door service for Senior Citizens and for those with disabilities in the Monroe County area who meet one or more of the following criteria:

- You are 60 years or older.
- You are wheelchair restricted.
- You are unable to go up or down a flight of stairs without assistance.
- You have great difficulty walking without a cane or walker.
- You have an emotional impairment recognized by a state or federal agency.

### **FRENCHTOWN DIAL-A-RIDE**

Dial-A-Ride is just that – call us at 734-242-6766 for reservations at least one (1) hour before you want to be picked up. The bus comes right to the curb in front of your house to pick you up and take you to your destination within the township. You can also transfer to a bus on one of LET's fixed routes at no charge.

Ready for class? Our Frenchtown Tripper Service provides transportation to

Jefferson High School. Call for information and to schedule your ride.

## ***State of Michigan***

### **Michigan Department of Transportation (MDOT)**

State Transportation Building  
425 W. Ottawa St.

P.O. Box 30050  
Lansing, MI 48909

Phone: (517) 373-2090

Web site: <http://www.michigan.gov/mdot>

### **Michigan Department of Transportation (MDOT)**

Passenger Transportation Division  
P. O. Box 30050

Lansing, MI 48909

Phone: (517) 373-0471

Email: [edgarS@michigan.gov](mailto:edgarS@michigan.gov)

## ***NON-PROFIT TRANSPORTATION***

Non-Profit Transportation is operated by various community agencies and charitable organizations throughout the county. Many agencies in this category serve particular population groups such as, seniors, veterans, low-income, and disabled. Most offer medical, shopping, and social transportation.

### **CAUSE Senior & Handicap Transportation**

1712 W. Grand Blvd  
Detroit, MI 48208-1002  
Phone: (313) 897-6500

CAUSE services are available to adults 60 and older residing in Detroit. Travel destinations must be within the city of Detroit.

Operates Monday - Friday between the hours of 8:30am and 4:30pm. Must provide 24 hours advanced notice.

### **Community Health Awareness Group (CHAG)**

1300 W. Fort St.

Detroit, MI 48226

Phone: (313) 963-3434

Fax: (313)963-1832

Web site: [www.chagdetroit.org](http://www.chagdetroit.org)

This program transports HIV positive individuals to and from medical appointments and psychosocial support groups. The objectives of the program are to reduce social isolation and facilitate access to primary care and other support services. The transportation program also takes clients to other special community events by request, including conferences, picnics, community forums, retreats, and trainings.

Call 48 hours in advance to schedule ride.

### **Eastside Community Resources and Assistance Center**

Phone: (313) 521-1900

Eastside Community Resource Center EZ Ride Transportation Project

EZ Ride provides transportation services to Detroit residents who are presently underserved or not served at all, by mainstream public transportation. It uses a collaborative, comprehensive and community-based approach to bring transportation services to the public through the use of an automated scheduling and dispatch technology that can mobilize, coordinate and increase the use of existing transportation resources.

Those qualified for EZ Ride include the following:

- Disabled Persons
- Senior Citizens

- People who need transportation to get to work
- Individuals with special transportation needs
- EZ Ride is administered by the Detroit Assistance Transportation

### **Latino Family Services, Inc.**

3815 W. Fort Street  
 Detroit, MI 48216  
 Phone: (313) 841-7380

Latino Family Services provides transportation to people 55 and older residing in Detroit. Travel destinations must be within certain areas of Detroit. Monday – Friday between the hours of 7:00am and 1:00pm.

Must provide 24 hours advanced notice. Call between the hours of 8:00am and 4:00pm.

### **Michigan Association of Railroad Passengers (MARP)**

P.O. Box 52148  
 Livonia, MI 48152-0148  
 Phone: (313) 575-6608  
 Email: [marprail@yahoo.com](mailto:marprail@yahoo.com)  
 Web site: [www.marp.org](http://www.marp.org)

MARP is the Michigan Association of Railroad Passengers, Inc., a 501 (c) (3) non-profit corporation established in 1973 to improve passenger train service, travel conditions for passengers, and to work for the preservation of historic rail stations.

MARP works with groups such as Metro Detroit-based Transportation Riders United and the National Association of Railroad Passengers to accomplish common goals. Anyone interested in passenger rail issues should also investigate these two organizations.

**Michigan Public Transit Association**  
 2875 Northwind Drive, Suite 120

East Lansing, Michigan 48823  
 Phone: (517) 324-0858  
 Fax: (517) 324-7034  
 Email: [mpta@mptaonline.org](mailto:mpta@mptaonline.org)  
 Web site: [www.mptaonline.org](http://www.mptaonline.org)

MPTA is a non-profit statewide association incorporated in 1977 under Section 501(c) 6 of the Internal Revenue Code. First organized in 1974, our membership ranges from the largest urban public transit system providers in Michigan to a majority of the smaller rural demand-response systems. Geographically our membership is distributed throughout the state, from southeast Michigan to the western-most point of our Upper Peninsula.

### **Nankin Transit Commission**

Phone: (734) 729-2710

Nankin Transit Commission offers service to residents of Garden City, Inkster, Wayne, and Westland. Nankin services are available to adults 55 and older, and physically or mentally handicapped individuals. Travel destinations cannot be outside of Garden City, Inkster, Wayne, or Westland. Must provide 48 hours advance notice for medical transportation and 24 hours for other services.

### **Travelers Aid Society of Metro Detroit**

65 Cadillac Sq., 30th Floor, Suite 3000  
 Detroit, MI 48226  
 Phone: (313) 962-6740  
 Fax: (313) 962-3609  
 Email: [info@travelersaidetroit.org](mailto:info@travelersaidetroit.org)  
 Web site: [www.travelersaidetroit.org](http://www.travelersaidetroit.org)

Transportation to doctor's appointments or job interviews.

### **Ways to Work of Michigan**

9851 Hamilton Avenue  
 Detroit, MI 48202  
 Phone: (313) 883-2100  
 Fax: (313) 883-3957

Web site: [www.csswayne.org/wtw.html](http://www.csswayne.org/wtw.html)  
Main Web site: [www.waystowork.org](http://www.waystowork.org)

Ways to Work is a unique financial program. This proven and innovative program grants short term, low-interest loans to working families with challenging credit histories.

All loans help with the purchase of a modestly priced used vehicle, help stabilize or improvement in employment situations, and assist with repairing credit rating. Financial Literacy training is offered to all families at no charge.

Offers loans of \$500-\$4000 to workers with poor credit. Borrowers are charged 8% interest and must repay within two years. Loans may be used for: repair or purchase of a used car; child care expenses to retain a job; home repairs; moving expenses including security deposits; purchase of appliances, furniture, a computer, or uniforms or tools required for employment.

Loans may NOT be used for: tuition/books, travel, taxes, medical expenses, fines, business expenses, utility payments, or delinquent debts.

Low-to-moderate income adults who have at least one legal dependent who lives in their household or with whom they are regularly involved; work at least 20 hours per week and have been employed for six months or longer in their current job; are United States citizens; live in Macomb, Oakland, or Wayne counties; and whose monthly disposable income meets program requirements.

## ***VOLUNTEER TRANSPORTATION***

Volunteer Transportation is operated through community agencies. These agencies coordinate volunteers that are

willing to donate their time and services to people who have no other means of transportation.

Volunteers use their own cars and usually cannot accommodate wheelchairs. Passengers must be able to enter and exit cars with minimal help, or must have companions to assist them. In addition, volunteers decide how long and how far they will drive. Lastly, few volunteer driver programs offer services for low cost or no cost. Other programs allow the passenger and driver to negotiate fees to cover the cost of gas and maintenance.

### **Fish Dial-A-Ride of Western Wayne County**

6530 Paul Revere Lane  
Canton, MI 48187  
Phone: (888) 660-2007

Fish Dial-A-Ride of Western Wayne County is a nonprofit group of volunteer drivers who are dedicated to providing free rides to medical and other appointments for senior and disabled residents of Garden City, Livonia, and Westland who are unable to drive and have no free or low-cost transportation available.

## ***TAXI CAB COMPANIES***

### **ABC Cab Professional Transportation**

12853 Levan Rd.  
Livonia, MI 48150  
Phone: (734) 844-0642

### **Alzalia Cab**

2101 Puritan St.  
Detroit, MI 48203  
Phone: (313) 341-0542

### **Big Four Cab**

748 Middlebelt Rd.  
Inkster, MI 48141  
Phone: (734) 722-4114

**Budget Cab Company**

666 Peterboro St.  
Detroit, MI 48201  
Phone: (313) 831-2900

**Checker Cab Company**

26500 Van Born Road  
Dearborn Heights, MI 48125-1340  
Phone: (313) 963-1000  
Web site: [www.checkercab-det.com](http://www.checkercab-det.com)

**Checker Cab**

2128 Trumbull St,  
Detroit, MI 48201  
Phone: (313) 961-8294

**City Cab Company**

289 Adelaide St.  
Detroit, MI 48201  
Phone: (800) 833-1083

**Dearborn Cab**

5141 Ternes St.  
Dearborn, MI 48126  
Phone: (313) 457-7770

**Detroit Cab Company**

2201 Waterman St.  
Detroit, MI 48209  
Phone: (313) 841-6000

**Downriver Cab Company**

4624 13th St.  
Wyandotte, MI 48192  
Phone: (734) 282-2222

**Gem Transportation**

4937 Pelham  
Dearborn Heights, MI 48125  
Phone: (734) 286-4386  
Fax: (313) 429-9380

**Greater Detroit Cab Company**

138 W. Fisher Freeway

Detroit, MI 48201  
Phone: (313) 962-2432

**Lorraine Cab**

15100 W. Warren Ave.  
Dearborn, MI 48126  
Phone: (313) 582-6900

**Madina Cab Incorporated**

6907 Yinger Ave.  
Dearborn, MI 48126  
Phone: (313) 584-4323

**Metropolitan Cab Company**

17300 Woodward Ave.  
Detroit, MI 48203  
Phone: (313) 869-8300

**Trinity Transportation Group**

4624 13th Street  
Wyandotte, MI 48192  
Phone: (734) 284-9229  
Fax: (734) 283-8418  
24 Hour Service: (734) 282-2222  
Web site: [www.trinitytransportation.com](http://www.trinitytransportation.com)

**TVP Transportation**

2660 Sylvania St.  
Inkster, MI 48141  
Phone: (313) 531-6262

**Vinewood Cab Association**

1682 Fort St.  
Lincoln Park, MI 48146  
Phone: (313) 382-0800

**Wayne Cab**

36110 W Michigan Ave.  
Wayne, MI 48184  
Phone: (734) 721-2345

**Wyandotte Cab**

1100 Biddle Ave.  
Wyandotte, MI 48192  
Phone: (734) 282-2222