

# MICHIGAN WORKS! AGENCY

The Michigan Works! Agencies (MWA) provide comprehensive employment services to job seekers and employers. These services help job seekers find satisfying careers and help employers find skilled workers. In addition, MWAs offer services to youth, unemployed adults, and those seeking career changes. These services equip individuals with the necessary training and skills to succeed in the workforce.

Programs and Partners to coordinate services include:

- Workforce Investment Act programs-Adult, Dislocated Workers and Youth- In and Out of School
- Welfare Reform – Work First, Welfare to Work, Food Stamps, Non Custodial Parent, Non-Cash Recipient
- Bureau of Workers and Unemployment Compensation
- Incumbent Worker
- Employment Services
- Michigan Talent & Job Bank Registrations
- HUD Employment and Training
- Veterans Representatives
- TAA and TAA/NAFTA
- Michigan Commission for the Blind
- Partnership for Adult Learning (PAL)
- Michigan Rehabilitation Services
- Career Preparation System
- Mentoring partnership with the American Society of Employers
- Title V Older Worker Programs
- Migrant Seasonal Farm Workers Program
- Adult Education and Literacy
- 6 convenient Service Center locations

To find the nearest Michigan Works! Agency call 1-800-285-WORK (9675) or visit [www.michworks.org](http://www.michworks.org)

## Employment, Training, and Education Services

### Michigan's Talent Bank

Which provides an easily accessible Internet-based labor exchange for employers and job

seekers and includes both employer job listings and worker resumes. Michigan's Talent Bank is available to all Michigan residents, regardless of employment status.

### Employer Services

Which include labor exchange services, recruitment assistance, screening, referrals, job postings and, where appropriate, testing services.

### Self-Serve Resource Rooms

Which give employers and job seekers access to local and state labor market information, job-seeking assistance such as resume writing, career information, including required skills and education and training as well as information about employment prospects in an industry.

### Adult Programs

Including assessment, career counseling, job search assistance, supportive services, and occupational skills training.

### Youth Services

Including many of the same services as adult programs, as well as career preparation, school to work transition, pre-employment and work maturity skills and support services, work experience, and remedial education.

### Training Programs and Readjustment Services for Dislocated Workers

Including rapid response, skills training, and basic readjustment services.

### Federally Administered Programs

Including programs focusing on target populations such as Veterans, Native Americans, and Migrant Workers.

### Welfare Reform Programs

Including Work First, Welfare-to-Work, Food Stamp Only, Non Custodial Parents, and Non Cash Recipients which provide job search assistance and training and appropriate supportive services to Family Independence Program participants referred by the Family Independence Agency.

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## School-to-Work Programs

Providing assistance to young people in making the transition from high school to good jobs through school-based learning, work-based learning, and activities that link the two, including job shadowing, mentoring, and work experience.

## Job Fairs and Events

For a complete list of events, please visit [www.semca.org/choose.htm](http://www.semca.org/choose.htm)

## Childcare Services

Each service center works with the Child Care Coordinating Council of Detroit/Wayne County (the 4C's)

### Child Care Coordinating Council Centers:

- Main Office  
2151 E Jefferson Suite 250  
Detroit, MI 48207  
Information.....(313) 259-4411
- Western/Wayne Resource Center  
Livonia Corporate Towers  
#550  
Livonia, MI 48152  
Information.....(248) 477-5030
- Downriver Resource Center  
19101 Inkster Rd  
Romulus, MI 48174  
Information.....(734) 782-7224

## Transportation

- Bus Tickets
- SMART
- SEMCA Vans for specific job interviews and related activities

## Job Corps

A comprehensive residential, educational, and job training program enabling participants to complete high school or GED preparation while receiving vocational training. Training takes place in the classroom, and in shops and labs where students receive hands-on experience. In addition to academic and

professional development, the program provides employability skills instruction, with emphasis on attendance, safety, adaptability, and interpersonal skills. Additional support services include room and board, transportation, medical and dental care, a living allowance, monetary allotments for childcare, and extracurricular opportunities. A non-residential program is available to selected students who need to commute. Graduates are certified by trade-specific business and labor organizations, and receive interview preparation, job placement assistance, and aftercare support services when they complete the program.

## Additional Information

### Michigan Department of Career Development

The Michigan Department of Career Development (MCD) is the state's new workforce development agency. Career Development helps workers find jobs and employers recruit and train skilled workers.

In addition, the department works with K-12 schools and community colleges to establish a career preparation system that would enable every Michigan student to research occupational opportunities and the path that will lead to a career.

[www.michigan.gov/mdcd](http://www.michigan.gov/mdcd)

### Talent Freeway

A one-stop online career guidance system for students and workers planning their futures and employers seeking skill development for existing workers and recruitment tools for prospective workers. Developed by the Michigan Department of Career Development and the Michigan Virtual University, this "talent portal" provides access to occupational and career planning information, job-finding tools, postsecondary education, e-learning, resumes of thousands of jobseekers looking for jobs, and much, much more.

[www.talentfreeway.org](http://www.talentfreeway.org)

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## **America's Job Bank**

America's Job Bank is a partnership between the US Department of Labor and the state operated public Employment Service.

The America's Job Bank computerized network links state Employment Service offices to provide job seekers with the largest pool of active job opportunities available anywhere and nationwide exposure for their resumes. For employers it provides rapid, national exposure for job openings and an easily accessible pool of candidates. In addition to the Internet, the job openings and resumes found in America's Job Bank are available on computer systems in public libraries, college and universities, high school, shopping malls, transition offices on military bases worldwide and other places of public access.

[www.ajb.dni.us](http://www.ajb.dni.us)

## **Michigan Virtual University**

The Michigan Virtual University is a private, not-for-profit 501(c)3 Michigan corporation established in 1998 to meet the workforce development education and training needs of Michigan businesses and industries and their current and prospective employees through the innovative use of electronic learning technologies.

MVU is a flexible, lean, responsive, market-driven organization that contracts for the delivery of its programs and services. The MVU does not develop courses; instead, it brokers through the state's colleges, universities and private training providers. It does not grant degrees; instead, credentials are granted by the organization providing the program.

[www.mivu.org](http://www.mivu.org)

## **Career Education Consumer Report**

Career Education Consumer Report provides Michigan residents with information on training and education opportunities.

Before you invest in an educational program, use this report to learn about the success rates of different programs. Find a program with a proven track record of helping each student to earn a certificate or degree. Select a program where graduates find high-paying jobs in the field they were trained to enter. It's all there in the Career Education Consumer Report!

[www.mycareereducation.org](http://www.mycareereducation.org)

## **Michigan Department of Civil Service**

This site contains a wealth of information for State of Michigan Employment Opportunities, Career Planning, 5029 Exam Scheduler, Classification Information, Training and Development, Regulatory Information, Civil Service Commission, Performance Excellence, Human Resource Services, List, Directories, Reports, Civil Service Forms, Phone Directories, Subject Reference Index, Workforce Planning and Recruitment Services.

[www.michigan.gov/mdcs](http://www.michigan.gov/mdcs)

## **Labor Market Information**

Site includes: Unemployment Rates Mapped by County; Labor Force Size Mapped by County; Michigan's Economic Situation at a Glance; Michigan's Counties Ranked by Current Unemployment Rates; All Areas Labor Force and Industry Employment Tables; Local Area Unemployment Statistics for Counties, Cities and Townships; Labor Market Area Labor Force and Industry Employment Trend Services; Covered Employment Statistics (ES-202); Occupational Employment Outlook and more...

[www.michlmi.org](http://www.michlmi.org)

## **Community Partnerships for Adult Learning**

This site contains information on Preparing adults for the demands of a changing economy and society is one of our country's greatest education challenges. How do we best address the needs of millions of adults

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who lack the literacy, technical, and basic skills to find and sustain meaningful careers, parent their children effectively, or take part in civic activities? As the demand for services rises and resources are ever more stretched, one essential strategy is increased collaboration among adult education providers and more...

[www.c-pal.net](http://www.c-pal.net)

## **Michigan Student Aid**

The Michigan Higher Education Assistance Authority (MHEAA) was authorized by Act 77 of the Public Acts of 1960, as amended. The MHEAA, established to enhance freedom of choice and equality of access to Michigan students seeking a postsecondary education, administers a wide variety of state and federal scholarship, grant, and loan programs.

The Michigan Higher Education Student Loan Authority (MHESLA) was created by Act 222 of the Public Acts of 1975 to provide loans for postsecondary education to students and parents. MHESLA administers the Michigan Direct Loan Program, the State Secondary Market Program, and the Michigan Alternative Student Loan (MI-LOAN) Program and more...

[www.michigan.gov/mistudentaid](http://www.michigan.gov/mistudentaid)

## **Department of Labor**

This site contains information on DOL Agencies, Freedom of Information Act and Privacy, Laws and Regulations, Statistics and Data, Programs and Services, and more...

[www.dol.gov](http://www.dol.gov)

## **Department of Labor's Employment and Training Division**

The Employment and Training Administration (ETA) seeks to build up the labor market through the training of the workforce and the placement of workers into jobs through employment services. Employers and job seekers will find information on these programs and services. The web site also provides the latest information on ETA's

current request for proposals, grant awards, and other national programs and legislation for the workforce development professional.

[www.doleta.gov](http://www.doleta.gov)

## **Welfare to Work (WtW)**

Hiring former welfare recipients makes good business sense, Beyond Work First: How to Help Hard-to-Employ Individuals Get Jobs and Succeed in the Workforce, New Guidance on the Effective Date for Applying the WtW Revised Administrative Costs Definition and How to Report Adjustments, Revised WtW Financial and Participant Reporting, and more...

[www.doleta.gov](http://www.doleta.gov)

## **Employers**

Work Opportunity Tax Credit (WOTC), Finding Qualified Employees, Incentives to Employers, Policies and Regulations, Workforce Development, Unemployment Compensation, Downsizing and Closing, Workforce Tool Kit, Insure Kids Now, and more...

[www.doleta.gov/employ.asp](http://www.doleta.gov/employ.asp)

## **Dislocated Workers**

A Dislocated Worker is someone that has been permanently laid off, or have received a notice of termination or layoff from employment.

[www.doleta.gov/layoff](http://www.doleta.gov/layoff)

## **FirstGov**

In September 2000, FirstGov.gov was launched; the only official U.S. Government portal to 30 million pages of government information, services, and online transactions. The site offers a powerful search engine that searches every word of every U.S. government document in a quarter of a second or less. FirstGov.gov also features a topical index, online transactions, links to state and local government, options to contact your government, and other tools so you don't have to know the name of the government agency to get the information you want anytime you want it. [www.firstgov.gov](http://www.firstgov.gov)

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## **FirstGov for Workers**

Connecting American workers and their families to government services and information. Find the job of your dreams or ways to balance work and family. Invest in your future with new skills, tools, and knowledge. Over 1,200 links on FirstGov for Workers give you direct and easy access to government information and services in eight core categories: Jobs, Transportation & Housing, Recreation & Travel, Learning, Money Management, Citizenship, Family & Health, Rights & Protections. If you are looking for a better-paying job, trying to break into the technology field, seeking your first job, returning to the workforce, changing careers, or looking for work that can accommodate special needs, this site's for you. Front-line staff at job or career centers, libraries, and community colleges, and others who serve workers and their families also will find FirstGov for Workers an invaluable resource.

[www.firstgov.gov](http://www.firstgov.gov)

## **Gongwer**

Gongwer News Service, Inc. *Michigan Report* provides information pertinent to the Michigan Legislature and State Department activities. Gongwer News Service one of the oldest legislative news services in the nation. There is a Public Service Area, which contains information on Legislation, Court Decisions and The Constitution, Speeches, Documents, News Links, Public Meetings & Events, Gateway to the States and U.S. Government.

[www.gongwer.com](http://www.gongwer.com)

## **ICESA**

Website for the National Association of State Work Force Agencies, the national organization of state administrators of unemployment insurance, employment and training services and labor market information programs in the 50 states, Washington D.C., Puerto Rico, and the Virgin Islands.

[www.icesa.org](http://www.icesa.org)