

TRANSPORTATION SERVICES

Transportation can be expensive especially during times of unemployment. If paying for gasoline or taxi fares becomes too expensive and transportation cannot be provided through the Michigan Works! Agency, public, non-profit, and volunteer transportation may be an option. Although non-profit and volunteer transportation do have some eligibility requirements, public transportation is available to all citizens.

Public Transportation

Government agencies operate public transit programs for the benefit of all their citizens.

These programs are:

- Fixed-Route Linehaul – operates large buses on a predetermined route and schedule along major roadways. Buses are usually accessible to people with physical disabilities. Older adults can often pay discounted rates for fixed-route bus service.
- Advanced Reservation – is designed to meet the special needs of people who cannot use the Linehaul service. Riders make reservations several days in advance for a ride to a specific destination on a small bus. Vehicles are usually accessible to people with physical disabilities.
- Dial-A-Ride – operates same day service providing curb-to-curb transit within a limited geographic area. Vehicles are usually accessible to people with physical disabilities.
- ADA Paratransit – serves the transit needs of pre-qualified individuals who need door-to-door service and are unable to use the accessibility equipment in fixed-route buses.
- Shopping Shuttle – operates small buses to connect similar destinations.

- Taxi Services – uses taxicabs to provide shared rides on flexible routes. Riders may call the same day for reservations.

Detroit Department of Transportation (DDOT)

The Detroit Department of Transportation (DDOT) offers service to residents of the City of Detroit, Hamtramck, Highland Park, and other specific destinations. The system makes public transit services available for all residents and a major portion of DDOT riders are senior citizens.

Routes and Schedules.....1-888-336-8287
Metro Lift Paratransit.....(313) 933-1300
TDD.....(313) 834-3434
Voice Relay.....1-800-649-3777
Website.....www.ci.detroit.mi.us/ddot

Nankin Transit Commission

Nankin Transit Commission offers service to residents of Garden City, Inkster, Wayne, and Westland. Nankin services are available to adults 55 and older, and physically or mentally handicapped individuals. Travel destinations cannot be outside of Garden City, Inkster, Wayne, or Westland. Must provide 48 hours advance notice for medical transportation and 24 hours for other services.

Information.....(734) 729-2710

SMART Wayne County

SMART is responsible for the planning, construction and operation of the public transportation facilities and services within four counties of southeastern Michigan (Wayne, Oakland, Macomb, and Monroe); excluding the City of Detroit in which this responsibility belongs to the Detroit Department of Transportation. SMART provides a curb-to-curb advance reservation service, which is designed to meet the many special needs of people who cannot access SMART's regular fixed route service. Community Transit is available in many Wayne, Oakland and Macomb communities. All Community Transit buses are lift equipped.

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Some communities also offer other special transportation services through special funding provided by SMART.

Information.....(313) 962-5515
Cancellation.....(313) 961-9594
Community Transit TDD.....1-800-624-3455
Fixed Route TDD.....(313) 223-2305

Advanced Reservation:

- Allen Park, Dearborn, Dearborn Heights, Ecorse, the Grosse Pointes, Hamtramck, Highland Park, Lincoln Park, Melvindale, River Rouge, and Taylor...(313) 961-6030
- Inkster.....(313) 561-2650
- Romulus.....(734) 941-8996
- Riverview, Southgate, Taylor, and Wyandotte.....(734) 283-5550

Dial-A-Ride:

- Harper Woods.....(313) 343-2580
- Redford.....(313) 387-2770
- Riverview and Trenton.....(734) 676-7640

Website.....www.smartbus.org

Lake Erie Transit

The Lake Erie Transit (LET) offers service to residents of Bedford, Frenchtown, Monroe, Milan, and other parts of Monroe County. The system makes public transit services available for all residents and a major portion of LET riders are senior citizens.

Information.....(734) 242-6766
TDD.....(734) 242-9093

Dial-A-Ride/Advanced Reservation Services:

- Bedford.....(734) 847-1170
- Milan.....(734) 439-1125
- Monroe.....(734) 242-6670

Non-Profit Transportation

Non-Profit Transportation is operated by various community agencies and charitable organizations throughout the county. Many agencies in this category serve particular population groups such as, seniors, veterans,

low-income, and disabled. Most offer medical, shopping, and social transportation.

CAUSE Senior & Handicap Transportation

CAUSE services are available to adults 60 and older residing in Detroit. Travel destinations must be within the city of Detroit. Operates Monday - Friday between the hours of 8:30am and 4:30pm. Must provide 24 hours advanced notice.

Information.....(313) 897-6500

Direct Contact

Direct Contact services are available to residents of Southwest Detroit. Travel destinations must be within the city of Detroit. Operates Monday – Friday between the hours of 9:00am and 5:00pm. Must provide 24 hours advanced notice.

Information.....(313) 841-6500

Eastside Community Resources and Assistance Center

Eastside Community Resources and Assistance Center services are available to adults 55 and older residing in the eastside of Detroit. Travel destinations cannot be past 9 Mile (North) and other existing city boundaries with the exception of medical appointments, which may cross into Macomb and Oakland counties. Operates Monday – Friday between the hours of 8:30am and 5:00pm. Must provide 1 week advanced notice.

Information.....(313) 521-1900

Jewish Family Services

Jewish Family Services provides transportation to people who are unable to drive. Travel destinations must be within Macomb, Oakland, and Wayne counties. Operates Monday – Friday between the hours of 8:30am and 4:30pm. Advanced notice varies.

Information.....(248) 559-1500

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Latino Family Services, Inc.

Latino Family Services provides transportation to people 55 and older residing in Detroit. Travel destinations must be within certain areas of Detroit. Operates Monday – Friday between the hours 7:00am and 1:00pm. Must provide 24 hours advanced notice. Call between the hours of 8:00am and 4:00pm.

Information.....(313) 841-7380

Non-Profit Transportation

Neighborhood Services Transportation

Neighborhood Services only provides medical transportation to adults 60 and older with proof of low-income, social security, and picture ID, residing in Detroit. Travel destinations must be within the city of Detroit. Operates Monday – Friday between the hours of 9:00am and 5:00pm. Must pre-register and provide at least 24 hours advanced notice.

Information.....(313) 224-6088

Seniors 4 Seniors

Seniors 4 Seniors services are available to seniors residing in Macomb, Oakland, or Wayne counties. Must use the service for 3 hours minimum and travel destinations must be within Macomb, Oakland, and Wayne counties. Operates 24 hours a day, 7days a week. Must provide 1 week advanced notice.

Information.....(248) 948-7100

Volunteer Transportation

Volunteer Transportation is operated through community agencies. These agencies coordinate volunteers that are willing to donate their time and services to people who have no other means of transportation. Volunteers use their own cars and usually cannot accommodate wheelchairs. Passengers must be able to enter and exit cars with minimal help, or must have companions to assist them. In addition, volunteers decide how long and how far they will drive. Lastly, few volunteer driver

programs offer services for low cost or no cost. Other programs allow the passenger and driver to negotiate fees to cover the cost of gas and maintenance.

Fish – Wayne/Westland

Fish services are available to low-income adults 60 and older residing in Wayne/Westland. Travel destinations must be within Wayne/Westland. Must provide at least 3 days notice.

Information.....(734) 261-1011

Taxi Cab Companies

Budget Cab Company

Information.....(313) 831-2900

Checker Cab Company

Information.....(313) 963-7000

City Cab Company

Information.....(313) 833-7060

Dearborn Red Cab

Information.....(313) 562-6060

Dependable Cab

Information.....(313) 292-9099

Detroit Cab Company

Information.....(313) 841-6000

Downriver Cab Company

Information.....(734) 283-8383

Lorraine Cab

Information.....(313) 582-6900

Melvindale Taxi

Information.....(313) 928-4400

Metropolitan Cab Company

Information.....(313) 869-8300

TVP Transportation

Information.....(734) 421-1100